Fjöldi atvika á hverju sumri (maí til loka ágúst) árin 2013-2022.

Choose report
STATS - Issue statistics

Date from 01/05/2013 00:00   Date to 31/08/2013 23:59   Issue type All   Show Report   Show in Excel

Average issue life cycle times (minutes)			Average count of issues processed per hour	Total count of issues processed
Response time	Working time	Total time	Count	Count
78.485	31.193	131.862	9.03	26475

Choose report
STATS - Issue statistics

Date from 01/05/2014 00:00   Date to 31/08/2014 23:59   Issue type All   Show Report   Show in Excel

Average issue life cycle times (minutes)			Average count of issues processed per hour	Total count of issues processed
Response time	Working time	Total time	Count	Count
117.123	65.717	183.405	7.799	22406

Choose report
STATS - Issue statistics

Date from 01/05/2015 00:00   Date to 31/08/2015 23:59   Issue type All   Show Report   Show in Excel

Average issue life cycle times (minutes)			Average count of issues processed per hour	Total count of issues processed
Response time	Working time	Total time	Count	Count
118.048	113.896	231.94	8.422	24196

Choose report
STATS - Issue statistics

Date from 01/05/2016 00:00   Date to 31/08/2016 23:59   Issue type All   Show Report   Show in Excel

Average issue life cycle times (minutes)			Average count of issues processed per hour	Total count of issues processed
Response time	Working time	Total time	Count	Count
120.155	47.06	167.221	7.526	21637

*

Choose report
STATS - Issue statistics

Date from 01/05/2017 00:00   Date to 31/08/2017 23:59   Issue type All   Show Report   Show in Excel

Average issue life cycle times (minutes)			Average count of issues processed per hour	Total count of issues processed
Response time	Working time	Total time	Count	Count
66.812	34.093	100.968	16.295	47760

*Fyrirvari varðandi áreiðanleika talningar (fjöldi atvika)

Choose report

STATS - Issue statistics

| Date from | 01/05/2018 00:00 | Date to | 31/08/2018 23:59 | Issue type | All | Show Report | Show in Excel |

Average issue life cycle times (minutes)			Average count of issues processed per hour	Total count of issues processed
Response time	Working time	Total time	Count	Count
127.45	50.934	178.328	6.798	19538

Choose report

STATS - Issue statistics

| Date from | 01/05/2019 00:00 | Date to | 31/08/2019 23:59 | Issue type | All | Show Report | Show in Excel |

Average issue life cycle times (minutes)			Average count of issues processed per hour	Total count of issues processed
Response time	Working time	Total time	Count	Count
203.577	204.141	407.33	6.904	19580

Choose report

STATS - Issue statistics

| Date from | 01/05/2020 00:00 | Date to | 31/08/2020 23:59 | Issue type | All | Show Report | Show in Excel |

Average issue life cycle times (minutes)			Average count of issues processed per hour	Total count of issues processed
Response time	Working time	Total time	Count	Count
187.193	57.945	245.081	7.241	20803

Choose report

STATS - Issue statistics

| Date from | 01/05/2021 00:00 | Date to | 31/08/2021 23:59 | Issue type | All | Show Report | Show in Excel |

Average issue life cycle times (minutes)			Average count of issues processed per hour	Total count of issues processed
Response time	Working time	Total time	Count	Count
232.896	73.365	306.179	7.723	22521

Choose report

STATS - Issue statistics

| Date from | 01/05/2022 00:00 | Date to | 31/08/2022 23:59 | Issue type | All | Show Report | Show in Excel |

Average issue life cycle times (minutes)			Average count of issues processed per hour	Total count of issues processed
Response time	Working time	Total time	Count	Count
177.94	59.296	237.183	9.082	26474